

Community Awareness Survey - September 2008

BC Families in Transition, (*formerly Separation and Divorce Resource Centre*), has been part of our dynamic community since 1978. To better serve you, please take a moment to fill out our survey

Have you heard of our organization?

- Yes No

If yes,

How did you learn of our organization?

- Web research
 Community events
 C-Fax Radio
 Referral from another organization
 Newspaper
 A friend or family member
 Other _____

Are you aware of our services?

Please check all that apply

- Resource Information
 Legal Support
 Counselling
 For Individuals
 For Couples
 For Families
 For Teens
 For Children

Are you aware of our programs?

Please check all that apply

- Court Support/Court Prep
 Caught in the Middle
 Parenting with a New Partner
 Teen Life Counselling
 Lives in Transition
 Toll Free Bilingual Legal Support Hotline
 Evolutions
 Single Again
 Building Healthy Relationships
 Putting the Red and Green Back into Your Blue Christmas
 Parenting after Separation
 C-Fax Radio Program

Do you know how to access our services/programs?

- Yes, how? _____
 No

Would you recommend us to friends or family members who might need help with family or relationship issues?

- Yes
- No, why not? _____

Have you used our website (www.bcfite.org) as a resource to gain information about our services/programs?

- Yes
- No

If yes,

- Resource Information
- Legal Support
- Counselling
- Caught in the Middle
- Parenting with a New Partner
- Evolutions
- Single Again
- Building Healthy Relationships
- Putting the Red and Green Back into Your Blue Christmas
- Parenting after Separation
- Resources and links to information or services

How would you rate our website for user friendliness (0 not friendly at all 5 excellent)

- 0
- 1
- 2
- 3
- 4
- 5

Are you aware we offer a sliding scale payment plan (based on income and ability to pay)?

- Yes
- No

Please tell us about you:

Gender

- Male
- Female
- Intersexed

Marital Status

- Single
- Divorced
- Separated
- Married
- Other
- Prefer not to say

Age

- 20 – 29
- 30 – 39
- 40 – 49
- 40 – 49
- 60 – 69
- 70 – 79
- 80 and over
- Prefer not to say

Number of children

_____ Prefer not to say

How would you describe your ethnic background? _____

Prefer not to say

Have you used our services in the past?

Yes No

Are you currently using our services?

Yes No

Income

- Under \$20,000
- \$20,000 - \$35,000
- \$35,000 - \$45,000
- \$45,000 - \$60,000
- Over \$60,000
- prefer not to say

Any other thoughts or information you would like to tell us?

For more information about BC Families in Transition and our services please drop by our office at 812 Broughton Street, Victoria BC V8W 1E4 or visit our website www.bcfrit.org or call us at 250.386.4331

Thank you for your time and thoughts, we appreciate you and your help.